

TRURO TOURIST INFORMATION CENTRE SELF CATERING REGISTRATION FORM 2012

ESTABLISHMENT DETAILS

ESTABLISHMENT NAME.....

ESTABLISHMENT ADDRESS.....

.....

POSTAL TOWN.....

POSTCODE.....

HOME ADDRESS (IF DIFFERENT FROM ABOVE)

.....

POSTAL TOWN.....POSTCODE.....

WEBSITE ADDRESS.....

CATEGORY

SELF CATERING SELF CATERING AGENCY

PRODUCT & GRADINGS

(TICK BOX THAT BEST DESCRIBES YOUR ESTABLISHMENT)

HOUSE FLAT/APARTMENT CARAVAN HOLIDAY HOME COTTAGE BUNGALOW STUDIO FLAT
 CHALET/VILLA HOLIDAY HOME LODGES STATIONARY HOUSEBOAT

NQAS (STAR) GRADING..... VISIT BRITAIN AA

MOBILITY GRADING

MOBILITY1 VISUAL1 MOBILITY, VISUAL & HEARING
 MOBILITY2 VISUAL 2
 MOBILITY3 HEARING 1
 MOBILITY4 HEARING 2

ONE STEP AHEAD

(PLEASE NOTE THAT IF YOUR GRADING LAPSES DURING THIS YEAR, TRURO TIC WILL REMOVE THE ESTABLISHMENT DETAILS FROM OUR WEBSITE UNTIL SUCH TIME AS IT IS RE-INSTATED)

ESTABLISHMENT FACILITIES

PROVIDER PREFERENCES

CASTLE FARM IN COUNTRYSIDE Of HISTORIC/LITERARY OR ARCHITECTURAL INTEREST WEEKEND BREAKS
 CELEBRITY CONNECTION FILM OR TV LOCATION IN TOWN/CITY CENTRE SEAFRONT COUNTRY HOUSE HAUNTED MIDWEEK BREAKS TOWNHOUSE

CHILDREN AND INFANTS

ACCEPT CHILDREN (MINIMUM AGE)..... COT HIGH CHAIR CHILDREN'S PLAY AREA FACILITIES FOR CHILDREN
 SPECIAL MEAL TIMES FOR CHILDREN CHILDREN'S VIDEOS/DVD'S AVAILABLE FOOD/BOTTLE WARMING AVAILABLE

PARKING & TRANSPORT

CAR PARKING OFF SITE PARKING ON SITE PARKING

LEISURE FACILITIES

- ACCESS TO GOLF COURSE FISHING INDOOR POOL SAUNA TENNIS COURT ARRANGEMENTS FOR RIDING/PONY TREKKING GYM
 SOLARIUM WATER SPORTS FACILITIES CYCLE HIRE HEALTH/FITNESS/BEAUTY FACILITIES OTHER SPORTING FACILITIES OUTDOOR POOL SPA BATH

CATERING

- BAR FOOD SHOP RESTAURANT

PAYMENT METHODS

- AMERICAN EXPRESS ACCEPTED DINERS CLUB ACCEPTED MAESTRO ACCEPTED STERLING TRAVELLERS CHEQUES ACCEPTED
 EUROS ACCEPTED MASTERCARD ACCEPTED VISA ACCEPTED DELTA ACCEPTED JCB ACCEPTED SOLO ACCEPTED

ROOM/UNIT FACILITIES

- BARBACUE CD PLAYER CENTRAL HEATING COLOUR TELEVISION DAILY SERVICING OF UNIT (MINIMUM OF 5 DAYS PER WEEK) DISHWASHER DRYING FACILITIES DVD PLAYER FREEZER HAIRDRYER IRONING FACILITIES
 MICROWAVE MODEM POINT NON SMOKING UNITS
 PETS ACCEPTED RADIO REAL LOG/COAL FIRE TELEPHONE VIDEO WASHING MACHINE

ESTABLISHMENT FEATURES

- GARDEN/PATIO FOR GUESTS LINEN AVAILABLE FREE OF CHARGE PUBLIC TELEPHONE LAUNDERETTE LINEN PROVIDED
 REGULAR EVENING ENTERTAINMENT LINEN AVAILABLE FOR HIRE LINEN PROVIDED FOR OVERSEAS VISITORS ONLY
 WELCOME SINGLE SEX GROUPS E.G. STAG/HEN PARTIES

SPECIALIST FEATURES

- MARKETED AS GREEN/ENVIRONMENTALLY FRIENDLY SPECIAL PROVISIONS FOR WALKERS MARKETED TO ANY OTHER SPECIALIST MARKET
 SPECIAL PROVISION FOR CYCLISTS

CUSTOM FACILITIES

- WIRELESS BROADBAND ACCESS ACCEPT DOGS BY ARRANGEMENT MOBILE PHONE RECEPTION BEACH NEARBY
 SUITABLE FOR DISABLED GUESTS
 BED LINEN NOT PROVIDED CLOTHES DRYING FACILITIES CLOTHES WASHING FACILITIES COT AVAILABLE FOOD SHOP ON SITE
 GAMES ROOM OUTDOOR CHILDRENS PLAY CENTRE

ACCESSIBILITY INFORMATION

PARKING (single unit properties)

IS A PARKING SPACE PROVIDED? IS IT WITHIN ABOUT 50 METRES OF THE ENTRANCE?

PARKING (multiple unit properties)

IS A DESIGNATED PARKING SPACE PROVIDED FOR GUESTS WITH DISABILITIES? IS IT WITHIN ABOUT 50 METRES OF THE ENTRANCE? IS THERE A DROP-OFF POINT FOR GUESTS IMMEDIATELY OUTSIDE THE ENTRANCE? IS THE ROUTE FROM THE PARKING AREA TO THE ENTRANCE (TICK ONE) FLAT (IE WITHOUT STEPS) WITH A RAMP WITH STEPS AND NO RAMP

BUILDING ENTRANCE

ARE THERE ANY STEPS TO THE ENTRANCE? HOW MANY STEPS? IS THERE A HANDRAIL BY THE STEPS? IS THERE A RAMP TO THE ENTRANCE? IS THERE A HANDRAIL BY THE RAMP?

ACCESS TO ALL AREAS

IS THERE LEVEL ACCESS (IE NO STEPS OR THRESHOLDS), OR ACCESS BY A RAMP OR LIFT: TO THE TOILET AND BATHROOM?

TO ONE OR MORE BEDROOMS? TO THE LOUNGE? TO THE KITCHEN? TO THE DINING ROOM (IF AVAILABLE)? TO A TOILET SUITABLE FOR USE BY WHEELCHAIR USERS (IF AVAILABLE)? TO OUTDOOR FACILITIES? GARDEN, TERRACE, DINING AREA SWIMMING POOL BEACH SPORTS AREA
OTHERS:

KITCHEN

DO THE SINK TAPS HAVE LEVEL HANDLES? IS SEATING AVAILABLE IN THE KITCHEN?

BEDROOM(S) AND BATHROOM(S) – GENERAL

CAN BEDROOM FURNITURE BE RE-ARRANGED IF REQUESTED BY THE GUEST? DO ANY BEDROOMS HAVE AN EN-SUITE BATHROOM? DO BEDROOMS HAVE AIR-CONDITIONING? DO ANY BATHROOMS HAVE (PLEASE TICK THOSE THAT APPLY) BATH BATH WITH SHOWER SEPARATE SHOWER UNIT LEVEL ENTRY SHOWER (IE NO RAISED SHOWER TRAY OR STEP-UP) WHERE THERE ARE SEPARATE SHOWER UNITS, ARE ANY FITTED WITH SUPPORT HANDRAILS? WHERE THERE ARE SEPARATE SHOWER UNITS, DO ANY HAVE A FIXED SHOWER SEAT OR SHOWER CHAIR AVAILABLE? WHERE THERE ARE BATHS, ARE ANY FITTED WITH SUPPORT HANDRAILS? WHERE THERE ARE BATHS, DO ANY HAVE AN EXTENDED AREA AT ONE END FOR SITTING? ARE ANY W.C.S FITTED WITH HANDRAILS? DO TAPS IN THE BATHROOM HAVE LEVEL HANDLES?

GENERAL QUESTIONS

IS THERE ANY REASON WHY SERVICE DOGS ARE NOT ALLOWED IN YOUR PREMISES? IF 'YES', PLEASE GIVE REASON

IF SERVICE DOGS ARE ALLOWED IN YOUR PREMISES, ARE THERE ANY PLACES WHERE THEY ARE NOT ALLOWED? IF 'YES', PLEASE SPECIFY

DO YOU PROVIDE SERVICES FOR GUESTS WITH HEARING IMPAIRMENTS? (PLEASE TICK THOSE THAT APPLY) TEXT TELEPHONE

TELEPHONE WITH INDUCTIVE COUPLER TELEPHONE WITH FLASHING LIGHT TELEPHONE WITH VOICE AMPLIFICATION CALL SYSTEM WITH VIBRATING PADS EG FOR FIRE/SMOKE ALARMS, FRONT DOOR, TELEPHONE INDUCTION LOOP AND/OR INFRARED SYSTEM OTHER:

DO YOU PROVIDE SERVICES FOR GUESTS WITH VISUAL IMPAIRMENTS? (PLEASE TICK THOSE THAT APPLY) CONTRAST MARKINGS ON GLASS DOORS AND FULL-HEIGHT WINDOWS GUEST INFORMATION IN LARGE PRINT FORMAT TACTILE ROUTE WITHIN OR OUTSIDE THE PREMISES CONTRAST OF CRITICAL SURFACES EG DOORS, SKIRTINGS OTHER:.....

ARE ANY OF THE FOLLOWING AVAILABLE FOR GUESTS WITH ASTHMA OR ALLERGIES? (PLEASE TICK THOSE THAT APPLY) NON-ALLERGIC BEDDING (EG NON-FEATHER PILLOWS) ROOMS WITHOUT FITTED CARPETS (PLEASE SPECIFY WHICH ROOMS EG LOUNGE ETC.) OTHER:

ESTABLISHMENT BOOKABLE PRODUCTS

PLEASE SUPPLY DETAILS OF ALL YOUR UNITS. IF YOU HAVE MORE THAN ONE UNIT, PLEASE USE ONE SECTION FOR EACH SEPARATE UNIT. ONLY USE ONE SECTION FOR MORE THAN ONE UNIT IF ALL THE DETAILS ARE IDENTICAL, IE TYPE OF UNIT, STANDARD OCCUPANCY AND FACILITIES. THE STANDARD OCCUPANCY SHOULD BE THE MAXIMUM NUMBER OF PEOPLE THE UNIT ACCOMMODATES IN PERMANENT, ADULT SIZED BEDS. THIS SHOULD NOT INCLUDE TEMPORARY OR CHILD SIZE BEDS. PRICES MUST INCLUDE SERVICE CHARGE AND VAT IF APPLICABLE.

NAME OF UNIT.....

TYPE OF UNIT..... NUMBER OF UNITS OF THIS TYPE.....

OCCUPANCY (min and max).....

PRICE RANGE: PER UNIT PER WEEK

2012 LOW SEASON MIN £..... MAX £.....

HIGH SEASON MIN £..... MAX £.....

NAME OF UNIT.....

TYPE OF UNIT..... NUMBER OF UNITS OF THIS TYPE.....

OCCUPANCY (min and max).....

PRICE RANGE: PER UNIT PER WEEK

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PRICE RANGE: PER UNIT PER WEEK

2012 LOW SEASON MIN £..... MAX £.....

HIGH SEASON MIN £..... MAX £.....

***ANY ADDITIONAL UNITS PLEASE ADD IN THE SPACE PROVIDED AT THE END OF THE FORM**

CONTACT NAME FOR YOUR ESTABLISHMENT

TITLE.....

FIRST NAME.....SURNAME.....

POSITION.....

TELEPHONE.....

MOBILE.....

FAX.....

EMAIL.....

OPENING DETAILS

OPEN ALL YEAR OPEN CHRISTMAS OPEN NEW YEAR

IF NOT OPEN ALL YEAR, PLEASE SUPPLY DETAILS IN THE FOLLOWING FORMAT (E.G. 16/March/2012 TO 10/September/2012)

FROM.....TO.....

PLEASE NOTE THAT THE INFORMATION SUPPLIED FOR THIS SCHEME WILL BE STORED ON A DATABASE AND PASSED TO VISITBRITAIN. TRURO TIC MAKES NO GUARANTEE OF REVENUE TO THE ADVERTISER AS A RESULT OF PLACING AN ADVERT. **UNFORTUNATELY NO REFUNDS ON MEMBERSHIP FEES CAN BE MADE ONCE PAYMENT HAS BEEN RECEIVED.**

I/WE HEREBY APPLY TO BE VOLUNTARILY REGISTERED UNDER TRURO CITY COUNCILS SCHEME FOR THE PERIOD 1st JANUARY 2012 – 31st DECEMBER 2012

SIGNED..... NAME.....

POSITION..... DATE.....

PLEASE ATTACH A CHEQUE MADE PAYABLE TO 'TRURO CITY COUNCIL' FOR THE AMOUNT THAT IS APPLICABLE TO YOUR ESTABLISHMENT